

# The Low-Stress Guide to Your Long-Distance Move



**PODS<sup>®</sup>**

Moving & Storage, Solved.™

# TABLE OF CONTENTS

FIRST STEPS .....	4-5
Scheduling Timeline	
HOW WILL I BE BILLED? .....	6
NEED HELP PACKING AND LOADING? .....	8
PICKING UP YOUR CONTAINER .....	9
WE'VE GOT ALL THE SPACE YOU NEED .....	10-11
Container Sizes	
5 TIPS FOR A SMOOTH DELIVERY .....	12-13
PACK AND LOAD LIKE A PRO .....	14-15
WHAT'S IN MY CONTAINER? .....	16
Container Inventory	
WHAT SHOULDN'T BE IN MY CONTAINER? .....	17
Restricted Items	
NEED STORAGE? .....	18
I'VE UNLOADED MY CONTAINER. NOW WHAT? .....	19
Scheduling the Pick-Up of Your Empty Container	
MOVING CHECKLIST .....	20-23

## RELAX. YOU'VE GOT THIS.

We know how stressful moving can be.

With so much on your mind, it's normal to feel anxious, or even mildly panicked right now. Choosing PODS was the right move for your move. The tips and checklists provided in this simple guide will help you know exactly what to expect.

You'll also learn how PODS can help you maintain control and overcome many of the challenges that inevitably pop up during long-distance moves.

So, take a deep breath.

Now let's get moving.

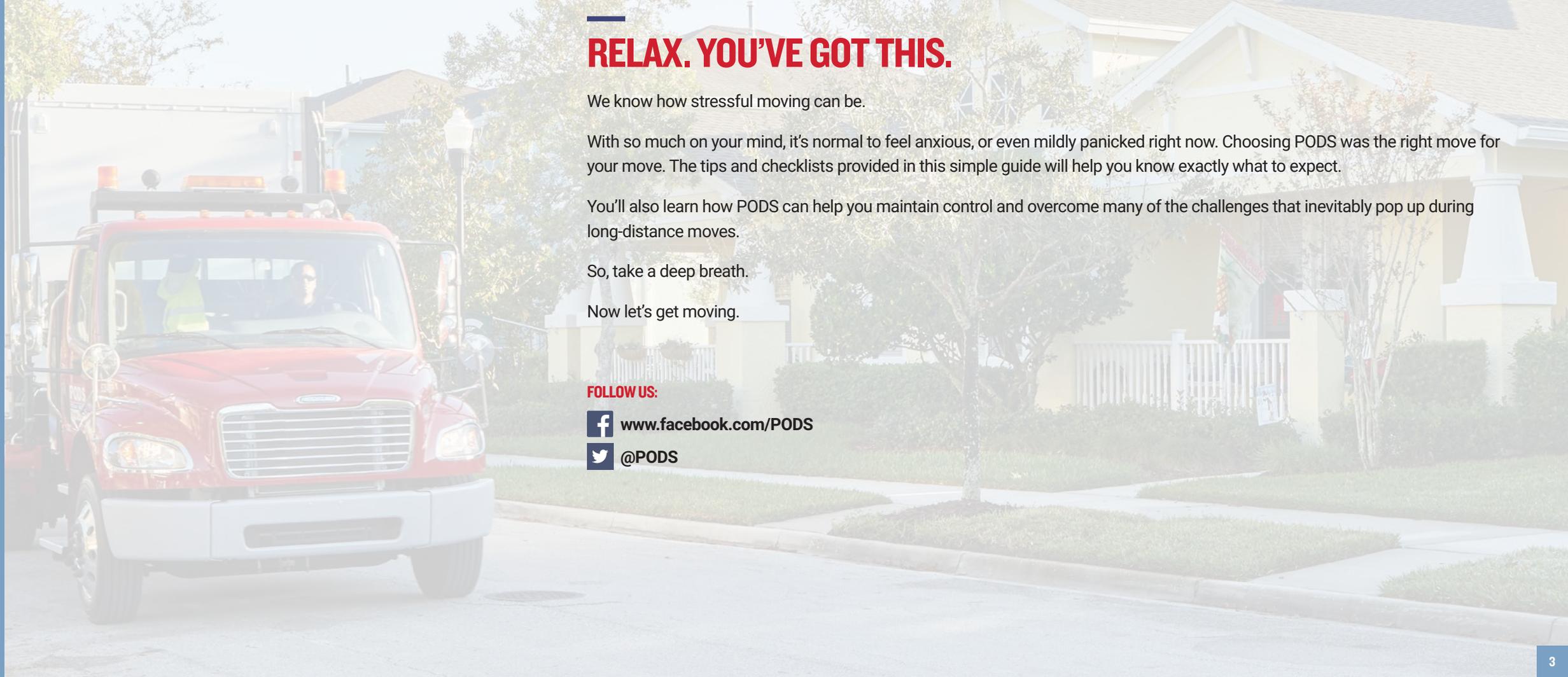
### FOLLOW US:



[www.facebook.com/PODS](https://www.facebook.com/PODS)



[@PODS](https://twitter.com/PODS)



# FIRST STEPS

## Make sure your rental agreement is signed

- Take care of this crucial step immediately to help avoid delays in your service.
- After booking your container, you can view your rental agreement online in your account.

## Schedule Your Pick-up, Transport, and Delivery Dates

- Schedule your container's pick-up from your existing home, transportation to your new city, and delivery to your new home **as far in advance as possible** because dates are subject to availability.
- Call 855-235-8387 or visit [PODS.com](https://www.pods.com) to schedule your service.



### DID YOU KNOW?

You can schedule an arrival date for your container even if you don't know your final destination. It can stay at one of our secure Storage Centers until you know the delivery address.



## SCHEDULE THE 5 KEY MILESTONES ON THIS TIMELINE AS FAR IN ADVANCE AS POSSIBLE:



## HOW WILL I BE BILLED?

PODS uses a pay-as-you-go billing system, so you won't be charged all at once. Instead, you'll be charged 7 days before each service:



Charges for container drop-off and first month's rent



Container transportation charges



Container delivery charges

S	M	T	W	T	F	S
1	2	\$	4	5	6	7
8	9	🏠	11	\$	13	14
15	16	17	18	🚚	20	\$
22	23	24	25	26	27	🏠

### KEEPING YOUR CONTAINER LONGER THAN A MONTH?

The container rental charges will be billed on your anniversary date each month.

More detailed information about scheduled container moves and billing dates can be found in your Order Confirmation at [PODS.com](https://www.pods.com).



### HELPFUL HINTS

- Notify your bank about your upcoming PODS transaction, as transportation charges may exceed the daily limit for your debit or credit card.
- Schedule your empty container pick-up prior to your recurring monthly billing date to avoid paying an extra month.



## NEED HELP PACKING AND LOADING?

Some people like packing and loading their own stuff while others prefer professional help. PODS offers flexibility and personal control, so you have the choice.

Hiring professionals to pack and load can help maximize container space and reduce the chance of damage to your belongings.

If you want some help, PODS can connect you with 3 independent labor referral companies that will recommend trusted and affordable service providers in your area.

HireAHelper



## PICKING UP YOUR CONTAINER

PODS ENTERPRISES, LLC  
USDOT # 1397252

Call when you're ready for us to pick-up your container. Remember to schedule your pick-up as far in advance as you can.

- **Change of plans?** Let us know prior to 4 p.m. the day before your scheduled service to avoid cancellation fees.
- **Make sure your container is locked and unobstructed**, or the driver can't pick up your container.
- **Estimated Service Window\***: We'll contact you with your service window between 6 p.m. and 9 p.m. the day before your PODS service date. It will also be available online in your account at this time.

Our labor referral companies give you access to a network of local service providers that will help get you moving.

Visit [PODS.com/loading-referrals](https://www.pods.com/loading-referrals) to learn more.



### HELPFUL HINT

Schedule your service providers to arrive at least one day after the container has been delivered.

\*Service windows are estimates, not guarantees. We are unable to take requests or modify them.

## WE'VE GOT ALL THE SPACE YOU NEED

They say you don't know how much stuff you've got until you move. It's true. If you think you may need more containers, call **855-235-8387** to order more.



### HELPFUL HINT

Visit [PODS.com/resources/container-storage-calculator](https://www.pods.com/resources/container-storage-calculator) to get a better idea of how much container space you need.



### 7-FOOT CONTAINER

Our 7-foot container is perfect for small-volume moving and storage. It is popularly used for apartment moves or as an add-on for bigger moves.

- Measures 7' x 7' x 8'
- Offers approximately 385 cubic feet of interior packing space
- Ideal for 1 full room of furniture



### 16-FOOT CONTAINER

Our 16-foot container is our largest container and a popular choice for moving a home with 3 to 4 rooms.

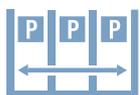
- Measures 16' x 8' x 8'
- Offers approximately 857 cubic feet of interior packing space
- Ideal for 3 to 4 rooms of furniture

*\*Based on exterior measurements. All container dimensions are approximate.*

## 5 TIPS FOR A SMOOTH DELIVERY



Clear a paved surface that's approximately 12' wide, offers 15' height clearance, and is deep enough to accommodate the length of your container(s).



Make sure to reserve three spaces per container for parking lot deliveries.



Find out if you need a placement permit.



### HELPFUL HINT

Don't forget we'll give you a call between 6 p.m. and 9 p.m. the night before your move to give you the estimated service window.



Expect a call from your driver on delivery day when they're on the way.



Clear the delivery area of any obstructions, such as basketball hoops, branches, or wires



# PACK AND LOAD LIKE A PRO

Check out these packing and loading tips and watch our packing and loading video at [PODS.com/loading](https://www.pods.com/loading) to learn how it's done.

## PACKING HACKS:

- Pack valuables and essentials separately and keep them with you.
- Put heavy items in smaller boxes for easier lifting. Lightweight items can go in larger boxes.
- Reinforce the bottom of all boxes with tape. Make sure the top and sides of the boxes don't bulge or cave in when packed.
- Use moving blankets to protect furniture. Wrap couches, mattresses, and other "soft" furniture with stretch wrap or plastic mattress bags.
- Use moving bands (giant rubber bands) or shrink wrap to keep moving blankets in position.



## DO YOU NEED MOVING SUPPLIES?

Boxes, blankets, bubble wrap, packing paper, and everything else you'll need to pack and load your PODS container can be conveniently purchased at [PODSBoxes.com](https://www.podsboxes.com). We offer free shipping and fast delivery.

## LOADING HACKS:

- As you're loading your container, use the tie-down hooks in your PODS container with rope to secure your items.
- Don't load all your heavy items first. Distribute the weight of your contents throughout your container.
- Place heavy items on the bottom and lighter items on the top.
- Mix small items with larger items to fill spaces. Don't save all your boxes for the end.
- Use a mattress, large cardboard sheet, or four flattened, extra-large boxes taped together as a barrier for objects that could fall against the door during transit. This helps prevent the door from jamming.
- Don't forget to lock your container when you're finished loading it.



## DID YOU KNOW WE OFFER CONTENTS PROTECTION?

Your order may already include it and coverage can be increased prior to your initial delivery. Check your Order Confirmation to see your coverage level.



## WHAT'S IN MY CONTAINER?

Use this page to take notes on what you currently have in your container(s).

CONTAINER # \_\_\_\_\_

Inventory:

---

---

---

---

---

---

---

---

---

---

CONTAINER # \_\_\_\_\_

Inventory:

---

---

---

---

---

---

---

---

---

---

CONTAINER # \_\_\_\_\_

Inventory:

---

---

---

---

---

---

---

---

---

---



### HELPFUL HINT

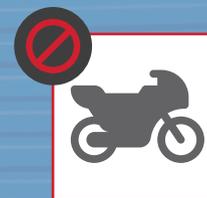
- If you need more space, or want to send your priority items to your new house first, call to get another container delivered to you.
- You can mix and match containers to fit your needs.

## WHAT SHOULDN'T BE IN MY CONTAINER?

The following items are not permitted to be stored in your PODS container:



Motorized Boats



Motorcycles



Recreational Vehicles



Snowmobiles



Firewood



House Plants



Barbecue Grills



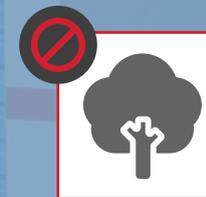
Propane Tanks



Lawnmowers



Tractors and Trailers



Trees, Shrubs and Plants



Cars or Trucks



## NEED STORAGE? WE'VE GOT YOU COVERED.

At PODS, storage is built into our solution. You can conveniently store your PODS container at your place or at one of our secure Storage Centers. Call our Customer Care Team at 855-235-8387 and they'll be happy to help you.

### ACCESS YOUR STORED CONTAINER WITH JUST A PHONE CALL

Need to put something into your stored container or get something out? No problem. Just give us a call 24 hours before you need access, and we'll have your container ready. We can also deliver it to your home if necessary.



## I'VE UNLOADED MY CONTAINER. NOW WHAT?

- Schedule your final container pick-up. And remember to do it as far in advance as possible, as dates are subject to availability.
- Clean out your container, removing all items and restoring it to the condition it was in when originally delivered.
- Make sure the container is unlocked and accessible to the driver. Pick-ups may occur any time after 7 a.m. local time.



### REMINDER

Schedule your empty container pick-up prior to your recurring monthly billing date to avoid paying an extra month.

# MOVING CHECKLIST

## 6 WEEKS BEFORE MOVING DAY

- Create a "Move File" to keep track of quotes, receipts and other important information.
- Make an inventory of your household items and begin removing clutter. Start with the attic, basement, garage, and other storage areas.
- Have antiques, pieces of art, musical instruments and other valuables appraised. Make arrangements to transport those items to your new home.
- Gather personal and family records including medical, dental, veterinary and school records, legal and financial documents, birth certificates, passports, and insurance documents to keep with you.
- Schedule house cleaning or repairs for your current and new home. If necessary, schedule work by carpenters, painters, plumbers, roofers, etc.
- If you'll need labor help, then let us refer you to a trusted service prover.
- Contact the Chamber of Commerce of the city you're moving to and request a new resident packet.
- Ask your doctor and other health care providers for referrals.
- Change banks if your current bank does not have branches in your new community.
- Check with the IRS or your accountant for possible tax deductions for your move.
- Start preparing for the garage sale that you will hold 3 weeks before you move.

## 4 WEEKS BEFORE MOVING DAY

- Schedule the delivery of your PODS containers.
- Order supplies such as boxes and tape from [PODSBoxes.com](https://www.podsboxes.com) to protect your items from damage during transportation.
- Check with your insurance company to confirm your possessions are covered during transit. Sign up for PODS' Contents Protection Option if needed.
- Schedule connection of utility services at your new home, including electricity, water, sewage, cable, Internet, telephone, and waste disposal services.
- Schedule the disconnection of utility services at your old home. Don't forget to disconnect the day after you move and connect the day before you arrive at your new home. If you have any "final month" deposits with services such as the electric company, be sure to request your refund.
- File a change of address with the U.S. Postal Service and pick up USPS Mover's Guide at your local post office.
- Create a floor plan of your new home for furniture and appliance placement.
- Purchase locks for your new home or arrange to have them installed upon moving in.
- Make any necessary travel plans for your move.
- Begin using up frozen foods and cleaning supplies that cannot be moved.
- Make a list of friends, relatives, and businesses to notify of your move.

### 3 WEEKS BEFORE MOVING DAY

- Hold your moving sale or sell items online through websites such as eBay. Donate leftover items to charities.
- Properly dispose of items that cannot be moved, such as chemicals, pesticides, flammable liquids, and batteries.
- Cancel your newspaper delivery service.
- Change the address for your magazine subscriptions.

### 2 WEEKS BEFORE MOVING DAY

- Service your car in preparation for the move.
- Return any borrowed items such as library books, and retrieve items that you've lent to others.
- Prepare vehicle registrations for transfer if you are moving to another state.
- Transfer all prescriptions and be sure you have an adequate supply of medications during your move.
- Assemble a file folder of information to leave for the new owner of your home.
- Order new checks so they're ready by moving day.

### 1 WEEK BEFORE MOVING DAY

- Send change-of-address cards to everyone who will need to contact you at your new address.
- Pack a bag with your checkbook, credit cards, identification, flashlight, keys, mobile phone charger, toiletries, paper plates and cups, towels, travel alarm clock, bottled water, first aid kit, and games for the kids.
- Pack a suitcase with clothing and other personal items.
- Pack a tablet or laptop. You may not get around to unpacking and connecting that large-screen TV for a few days.
- Change the address on your pet's name tags so Fido and Fluffy don't get lost when you move.

### THE DAY BEFORE MOVING DAY

- Confirm your PODS container pickup, delivery date, and address at your new home by logging into your account at [PODS.com](https://www.pods.com).
- Make sure you have the padlock keys for your container.
- Make sure you have enough cash for any needed travel expenses.
- Empty and close your safe deposit box.
- Drain power equipment of oil and gas.
- Confirm any travel reservations.
- Empty, defrost, and clean your refrigerator and freezer at least 24 hours before moving day.
- Vacuum and make arrangements for disposing of any remaining trash.
- Disconnect and prepare major appliances for moving.
- Set aside any items that will travel separately with you.
- Pack a cooler with drinks and snacks if you're traveling by car.
- Pack a box of items that you will need right away at your new home and label this box "load last." Place this box closest to the PODS container door so that you can access it right away.
- If pets are traveling with you, make sure you have an adequate supply of food, medications, leashes, a travel cage, and a water dish packed in the car.

### MOVING DAY

- Take note of your utility readings. Ensure your utilities have been connected at your new home.
- Leave a note with your contact information in the house so that the new residents can forward any stray mail or items left behind.
- Keep a friend or family member informed of your moving schedule and contact information in case of an emergency or unexpected event.
- Check every room, cabinet, closet, and the attic one last time.
- When unloading your container into your new home, check your possessions carefully as soon as possible and note any damaged items.



**PODS**<sup>®</sup>

Moving & Storage, Solved.<sup>®</sup>



© 2018 PODS Enterprises, LLC

All rights reserved. PODS<sup>®</sup> and PODZILLA<sup>®</sup>  
are registered trademarks of PODS Enterprises, LLC.