



Moving with

PODS[®]
Moving & Storage



It's time for your **easiest** move ever



Thanks for choosing PODS for your upcoming long-distance move. In this guide, we'll walk you through the common steps in a typical move timeline and let you know what to expect along the way. You'll find tips, checklists, and links that will help you move like a pro. We'll also introduce you to other services PODS offers to help make your move seamless, like moving supplies, packing and loading help, and even car shipping.

We're here for you every step of the way to offer expert support and the flexibility you need to move with ease.

Now, let's get moving.

Your Customer Care Team

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Important first steps



For the smoothest start to your move, you'll need to check off a few things right away. Head to [MyPODS.com](https://www.myPODS.com) and log in with the four-digit PIN selected with your Long-Distance Moving Specialist.

- ✓ Review and accept your rental agreement and any other required order documents so we can deliver on your schedule.
- ✓ Schedule the pickup and delivery to your new location at least 10 days in advance since dates fill up fast.
- ✓ Sign up for SMS text alerts to receive notifications of container arrival and other important updates.
- ✓ View invoices and make payments.

Have you checked if you need a permit?

If you're placing your container in the street or are part of an HOA, you may need to contact your local government or HOA for a permit before we can deliver your container. Send us a copy of the completed forms before you schedule your delivery. Contact us if you need further assistance.



Important Note:

If a permit is required, and we haven't received one, we'll be unable to deliver your container.

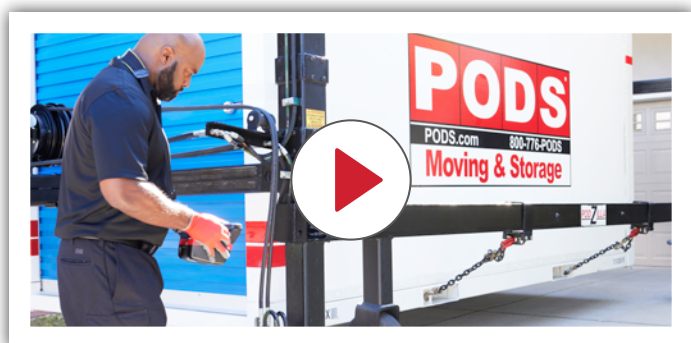
Preparing for delivery



To ensure delivery of your container, you'll need to make sure there's room for both PODZILLA®, our revolutionary level-lift delivery system, and the container.

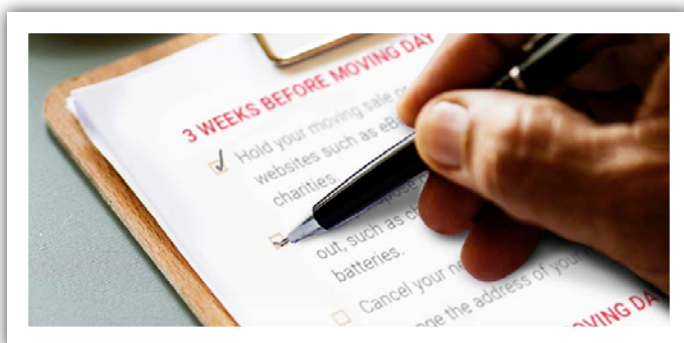
Before delivery, make sure you have space for PODZILLA to deliver your container. You'll need an area a little bigger than two parking spots (12 ft. wide, 15 ft. high, and 40 ft. long). If your driveway isn't quite long enough, the maneuvering area can include the street, too.

To ensure a smooth delivery, check for low-hanging wires, branches, or any other obstructions, like sprinkler heads, in PODZILLA's path. Also, be sure to move vehicles out of the driveway and street where we will need to maneuver. Additionally, you'll want to move any vehicles out of the garage that will be blocked by the container.



Watch the video for
a complete overview

Watch Video



Container Delivery
Checklist and Guide

Download

Ready for delivery?

The night before your scheduled delivery, we'll send you an email and update your account on [MyPODS.com](https://www.mypods.com) with an estimated three-hour service window.

Your delivery window could start as early as 7 a.m. the next day. Your PODS driver will call on the way to your home. Since our service is completely contactless, there's no need to be home.



Important Note:

[Contents Protection](#) can be added or increased only before your first container is delivered. It can be added to your order at [MyPODS.com](https://www.mypods.com) or through our Customer Care Team at [\(855\) 706-4758](tel:8557064758).



Pack like a **pro**



Packing made easy

Sturdy boxes mean less risk of damaged items. To help each box hold up throughout the move, use tape to reinforce the bottom and fill them to capacity. You can use smaller items, packing paper, or fillers to eliminate empty spaces and keep items from shifting. Make sure none of the boxes bulge and that they don't cave in when stacked.

Remember to purchase a 2 $\frac{3}{4}$ -inch disc lock or a 1 $\frac{3}{4}$ -inch padlock that you'll use to secure your container.



We've put together a full list of packing suggestions in our [Packing and Loading Tips](#). We can also refer local packing and loading providers to help you as much or as little as you may need.



Pro Tip

More than one container? Write down each container's serial number and make a list of items in each, so you can easily find them later.

What to leave behind

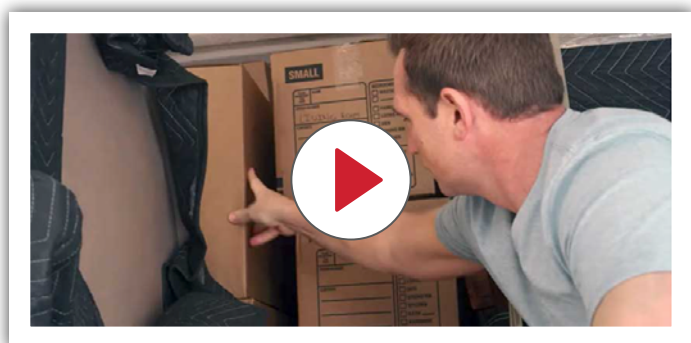
Some things, like perishables, aren't permitted in your PODS container. For the full list of these prohibited items, visit [MyPODS.com](#) or check out our [FAQs](#).

Let's get loading

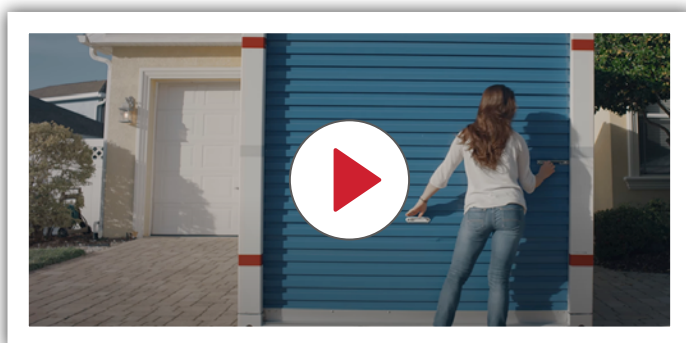


Time to load your container

There are a few things you'll want to keep in mind when you start loading your container. To minimize damage, arrange boxes and other large items so they won't shift too much during transit, and make sure nothing leans against the door. To make the process easier, we've put together a list of loading tips, or you can check out the videos below.



**What Fits in an
8-Foot PODS Container**



**What Fits in a
16-Foot PODS Container**



Simplify loading with these tips

1. Load your container in sections and use tie-down hooks to secure items within the container.
2. Evenly distribute the weight of your stuff throughout the container. That way, when the container is moved, the heavy items aren't all on one side, which could potentially damage the lighter items if things shift.
3. Place heavy items on the bottom and lighter items on top so nothing gets crushed.
4. Whenever possible, load furniture vertically to conserve space.
5. Mix small items in with large ones to fill in available space. A snugly packed container will minimize items shifting while in transit and help prevent door jamming when your container is delivered.
6. Do not place your mattress on top as it can fall and lean against the door, making the door difficult to open. Instead, try loading your mattress on either side of the container or wedge it between items.
7. In the last section of your container, closest to the door, use a large sheet of cardboard or four extra-large flattened boxes taped together to create a barrier. This will help prevent objects from falling against the door during transit, causing a door jam.
8. Be sure to secure your container with a lock when it's unattended. To lock your container, close the door of the container and slide the latch across so the holes line up. Open the lock, insert it through the holes, and then close the lock.

Need more room?

PODS containers come in two sizes for long-distance moves and three sizes for storage. Mix and match as you need to find your perfect fit.



8-ft. container

Fits a studio or 500 sq. ft.*
Ideal for one person.

- ✓ Storage
- ✓ Long-distance moving



12-ft. container

Fits 2-3 rooms or 800 sq. ft.*
Perfect for roommates or couples.

- ✓ Storage



16-ft. container

Fits 3-4 rooms or 1,200 sq. ft.*
Great for families.

- ✓ Storage
- ✓ Long-distance moving

*container sizes are approximate

Your things. Your lock.

When you move with PODS, only you have the key for your container. Be sure to properly secure your container with a 2 ¾-inch disc lock or a 1 ¾-inch padlock before pickup. Your container will be delivered to your new home, or one of our secure storage facilities, just how you left it.



Do you need storage between moves?

PODS can store your container at one of our local PODS Storage Centers. If you need to access your container, just give us a call at [\(855\) 706-4758](tel:8557064758) 48 hours ahead of time, and we'll make sure your container is set up for easy access when you arrive.



Arranging

pickup & final delivery

Prepare for pickup



Once you know your moving date, call our Customer Care Team at [\(855\) 706-4758](tel:855-706-4758) at least **10 days in advance** to schedule the pickup of your loaded container. We know plans can change, so if you need to reschedule or cancel your move, give us a call by 4 p.m. 3 days before initial delivery and we'll find a time that works.



The night before your scheduled pickup, check your email or [MyPODS.com](https://www.myPODS.com) for your three-hour service window.



On delivery day, the PODS driver will call you when they're on the way with your container. Since PODS offers contactless delivery, you don't have to be there for your service.



Important Note:

We cannot pick up your full container unless it's locked properly with a 2 ¾-inch disc lock or 1 ¾-inch padlock.





Final delivery

We'll pick up your container and deliver it to your new home or store it in one of our local PODS Storage Centers. Transit times depend on several factors, such as the distance of the move, and can take up to 14 days in the contiguous U.S.

After delivery, you can keep your container as long as you need and take your time unpacking. Need to store your stuff for later? We can keep your container at one of our local PODS Storage Centers until you need it again. We'll bill your monthly rental charges on the anniversary date of the delivery of your empty container.

When you're done with your container, visit [MyPODS.com](https://www.mypods.com) at least **10 days in advance** to schedule the pickup of your empty container. We'll send you an email the night before with your estimated service window, and the PODS driver will call you when they're on the way to your home.

Want to streamline the process? Double-check that your container is clean and unlocked by 7 a.m. on the day of pickup so there are no delays.



Note for California and Hawaii movers

If you're moving to California or Hawaii, or if your container will be transported through California, you'll need to complete and submit the [Spongy Moth](#) and [Spotted Lanternfly](#) form to [MyPODS.com](https://www.mypods.com) at least five days in advance of your container pickup. Your container will not be transported until we've received this completed form. [Learn More.](#)

Helpful resources for your move



Check the moving checklist

We've thought of everything, so you don't have to. Download this printable checklist and keep it handy throughout your move.

[Download Now](#)



You've got questions? We've got answers.

After more than 20 years as moving experts, we have the answers to your questions.

[Visit FAQs](#)



Billing

With PODS, there's no need to pay for everything all at once.

1. Delivery of your empty container and first month's rent will be charged to your payment card the day before delivery. You can find this invoice at [MyPODS.com](https://www.mypods.com) on the same day as delivery.
2. Transportation of your container to the new city will be charged seven calendar days before the transit of the container.
3. Redelivery of your container will be charged the day before the redelivery.
4. Recurring charges (monthly container rental, moving blanket rentals, Contents or Container Protection) will be charged on your anniversary date.

PODS accepts all major credit cards for automatic payments and a new card can be added at any time.

Schedule your empty container pickup prior to your monthly billing date to avoid paying for an extra month.



Important Note:

If you're scheduling your move on short notice, payment may be due at the time of booking.



Additional services

Find support for every step of your move.

Stock up on supplies

Looking for an easier way to get everything you'll need to pack your stuff? [PODSBoxes.com](https://www.podsexpress.com/podsboxes) offers boxes, tie-down straps, tape, padding materials, a lock for your container, and more, all shipped right to your door fast and free.

To make things even easier, [PODSBoxes.com](https://www.podsexpress.com/podsboxes) also offers kits designed for each container size.



Get packing and loading help

Let PODS connect you with local packing and loading professionals who can handle the heavy lifting for you. Whether you just want your dishes packed or your whole house boxed and loaded, they can do as much or as little as you need.

Do you need your car shipped?

Planning a long-distance move but not looking forward to a long-distance drive? PODS can help. We'll connect you with independent car shipping companies that will arrange professional services near you.



[Explore Additional Services](#)

Wrapping it up



Got big plans for your new home?

PODS containers are great for renovations, making it easy to clear things out of the way, but still keep them within reach. And with three different sizes, we've got one to fit your project, whether you're looking to update a bathroom or redo the floors.

Get inspired

Check out our [blog](#) to find valuable tips for your move and ideas to make any house your dream home.



Let's stay connected

Follow us on social media for the latest tips and news from PODS.



How did we do?

We'd love to hear your feedback. After your move, check your email for a survey from us and share your thoughts.

Reach out if we can help

Our [Customer Care Team](#) is here for you. If you've got questions, we have answers.

[Go to FAQs](#) | [Online Chat](#) | [Call \(855\) 706-4758](#)