

PODS ORDER PROCEDURES

Booking an order is easy with PODS!

PODS is honored to provide service to Officers and Affiliates of The Salvation Army. Whether you wish to place a C.O.D., credit card, or direct bill order with us, just a few simple steps will ensure a smooth order process. Plus, you save 10% on initial delivery, first month's storage and long-distance transportation fees! **Be sure to mention promo code SALV to get started.**

For C.O.D. orders - Call your dedicated PODS Corporate Client Services Team at 888/901-4930, and let them know you're with The Salvation Army. Your account representative will enter a quote for you, and provide instructions on mailing your payment to us. Once your payment is received, your account representative will contact you to complete your order.

For Credit Card orders – Call your dedicated PODS Corporate Client Services Team at 888/901-4930, and let them know you're with The Salvation Army. Your account representative will process your order using your credit card for payment.

***** Please note** - In order to receive tax exempt status, if a credit card is used it must be a card issued to the Salvation Army, and not a personal credit card.

For Direct Bill orders – The Salvation Army has been pre-approved for billing from PODS, eliminating the need for credit references and credit review. Call your dedicated PODS Corporate Client Services Team at 888/901-4930, and let them know you're with the Salvation Army. Your account representative will need the following document in order to establish an account for the Salvation Army Office to be billed. **Please note it may take up to five (5) business days to set up your direct bill account once the completed form is received.** Once your account is established, your account representative will contact you to complete your order.

Document required for Direct Bill set up –

- Direct Bill Account Application Form – Available at www.pods.com/salv

PODS Moving & Storage Specialists Team

Customer Service PH: 888/901-4930

Customer Service EM: SalvationArmy@pods.com

Customer Service Hrs: Monday – Friday, 8:00 AM – 8:00 PM EST

